

Dear FCC Commissioners & Staff:

We are a Norther Virginia based Web Hosting company that started out as a DSL provider. Due to the nightmarish dealings with Verizon we had to abandon DSL completely. We found it impossible to provide a reliable, affordable service to our customers due to Verizon's practice of missing install dates, providing spotty service, being very difficult to work with when trouble shooting problems, charging less for their service than they charged us, and approaching our customers with the promise of better service.

David van Veen
Director of Engineering, Irides, LLC

Sincerely,

David van Veen
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